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STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY
NH	1-May-08		PO-1-01-6020	Entire State
NH	1-May-08		PO-1-01-6030	
NH	1-May-08		PO-1-01-6050	Entire State
NH	1-May-08		PO-1-02-6020	Entire State
NH	1-May-08		PO-1-02-6030	Entire State
NH	1-May-08		PO-1-02-6050	Entire State
NH	1-May-08		PO-1-03-6020	Entire State
NH	1-May-08		PO-1-03-6030	Entire State
NH	1-May-08		PO-1-03-6050	Entire State
NH	1-May-08		PO-1-04-6020	Entire State
NH	1-May-08		PO-1-04-6050	Entire State
NH	1-May-08		PO-1-05-6020	Entire State
NH	1-May-08	AGGR	PO-1-05-6030	Entire State
NH	1-May-08		PO-1-05-6050	Entire State
NH	1-May-08	AGGR	PO-1-06-6020	Entire State
NH	1-May-08	AGGR	PO-1-06-6030	Entire State
NH	1-May-08	AGGR	PO-1-06-6050	Entire State
NH	1-May-08	AGGR	PO-1-07-6020	Entire State
NH	1-May-08	AGGR	PO-1-07-6030	Entire State
NH	1-May-08	AGGR	PO-1-07-6050	Entire State
NH	1-May-08	AGGR	PO-1-08-6020	Entire State
NH	1-May-08	AGGR	PO-1-08-6030	Entire State
NH	1-May-08	AGGR	PO-1-08-6050	Entire State
NH	1-May-08	AGGR	PO-1-09-6020	Entire State
NH	1-May-08	AGGR	PO-1-09-6030	Entire State
NH	1-May-08	AGGR	PO-2-02-6010	Entire State
NH	1-May-08	AGGR	PO-2-02-6020	Entire State
NH	1-May-08	AGGR	PO-2-02-6030	Entire State
NH	1-May-08	AGGR	PO-2-02-6060	Entire State
NH	1-May-08	AGGR	PO-2-02-6080	Entire State
NH	1-May-08	AGGR	PO-2-03-6010	Entire State
NH	1-May-08	AGGR	PO-2-03-6020	Entire State
NH	1-May-08	AGGR	PO-2-03-6030	Entire State
NH	1-May-08	AGGR	PO-2-03-6060	Entire State
NH	1-May-08	AGGR	PO-2-03-6080	Entire State
NH	1-May-08	AGGR	PO-3-02-1000	Entire State
NH	1-May-08	AGGR	PO-3-04-1000	Entire State
NH	1-May-08	AGGR	PO-4-01-6622	Entire State
NH	1-May-08	AGGR	PO-4-01-6661	Entire State
NH	1-May-08	AGGR	PO-4-01-6662	Entire State
NH	1-May-08	AGGR	PO-4-01-6671	Entire State
NH	1-May-08	AGGR	PO-4-02-6622	Entire State
NH	1-May-08	AGGR	PO-4-02-6661	Entire State
NH	1-May-08	AGGR	PO-4-02-6662	Entire State
NH	1-May-08	AGGR	PO-4-02-6671	Entire State
NH	1-May-08	AGGR	PO-4-03-6622	Entire State
NH	1-May-08	AGGR	PO-4-03-6661	Entire State
NH	1-May-08	AGGR	PO-4-03-6662	Entire State
NH	1-May-08	AGGR	PO-4-03-6671	Entire State
NH	1-May-08	AGGR	PO-5-01-6000	Entire State

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NH	1-May-08 AGGR	PO-6-01-6000	Entire State
NH	1-May-08 AGGR	PO-7-01-6000	Entire State
NH	1-May-08 AGGR	PO-7-02-6000	Entire State
NH	1-May-08 AGGR	PO-7-03-6000	Entire State
NH	1-May-08 AGGR	PO-7-04-6000	Entire State
NH	1-May-08 AGGR	PO-8-01-6000	Entire State
NH	1-May-08 AGGR	PO-8-02-6000	Entire State
NH	1-May-08 AGGR	OR-1-02-2320	Entire State
NH	1-May-08 AGGR	OR-1-02-3140	Entire State
NH	1-May-08 AGGR	OR-1-02-3331	Entire State
NH	1-May-08 AGGR	OR-1-04-2210	Entire State
NH	1-May-08 AGGR	OR-1-04-2211	Entire State
NH	1-May-08 AGGR	OR-1-04-2213	Entire State
NH	1-May-08 AGGR	OR-1-04-2214	Entire State
NH	1-May-08 AGGR	OR-1-04-2320	Entire State
NH	1-May-08 AGGR	OR-1-04-2341	Entire State
NH	1-May-08 AGGR	OR-1-04-3140	Entire State
NH	1-May-08 AGGR	OR-1-04-3210	Entire State
NH	1-May-08 AGGR	OR-1-04-3331	Entire State
NH	1-May-08 AGGR	OR-1-04-3340	Entire State
NH	1-May-08 AGGR	OR-1-04-3341	Entire State
NH	1-May-08 AGGR	OR-1-04-3342	Entire State
NH	1-May-08 AGGR	OR-1-06-2210	Entire State
NH	1-May-08 AGGR	OR-1-06-2211	Entire State
NH	1-May-08 AGGR	OR-1-06-2213	Entire State
NH	1-May-08 AGGR	OR-1-06-2214	Entire State
NH	1-May-08 AGGR	OR-1-06-2320	Entire State
NH	1-May-08 AGGR	OR-1-06-2341	Entire State
NH	1-May-08 AGGR	OR-1-06-3140	Entire State
NH	1-May-08 AGGR	OR-1-06-3210	Entire State
NH	1-May-08 AGGR	OR-1-06-3211	Entire State
NH	1-May-08 AGGR	OR-1-06-3213	Entire State
NH	1-May-08 AGGR	OR-1-06-3214	Entire State
NH	1-May-08 AGGR	OR-1-06-3331	Entire State
NH	1-May-08 AGGR	OR-1-06-3341	Entire State
NH	1-May-08 AGGR	OR-1-06-3342	Entire State
NH	1-May-08 AGGR	OR-1-08-3210	Entire State
NH	1-May-08 AGGR	OR-1-10-3210	Entire State
NH	1-May-08 AGGR	OR-1-10-3211	Entire State
NH	1-May-08 AGGR	OR-1-10-3213	Entire State
NH	1-May-08 AGGR	OR-1-10-3214	Entire State
NH	1-May-08 AGGR	OR-1-12-5020	Entire State
NH	1-May-08 AGGR	OR-1-12-5030	Entire State
NH	1-May-08 AGGR	OR-1-13-5000	Entire State
NH	1-May-08 AGGR	OR-1-19-5020	Entire State
NH	1-May-08 AGGR	OR-1-19-5030	Entire State
NH	1-May-08 AGGR	OR-2-02-2320	Entire State
NH	1-May-08 AGGR	OR-2-02-3140	Entire State
NH	1-May-08 AGGR	OR-2-02-3331	Entire State
NH	1-May-08 AGGR	OR-2-04-2200	Entire State
NH	1-May-08 AGGR	OR-2-04-2320	Entire State
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ŇH	1-May-08 AGGR	OR-2-04-2341	Entire State
NH	1-May-08 AGGR	OR-2-04-3140	Entire State
NH	1-May-08 AGGR	OR-2-04-3200	Entire State
NH	1-May-08 AGGR	OR-2-04-3331	Entire State
NH	1-May-08 AGGR	OR-2-04-3340	Entire State
NH	1-May-08 AGGR	OR-2-04-3341	Entire State
NH	1-May-08 AGGR	OR-2-04-3342	Entire State
NH	1-May-08 AGGR	OR-2-06-2200	Entire State
NH	1-May-08 AGGR	OR-2-06-2320	Entire State
NH	1-May-08 AGGR	OR-2-06-2341	Entire State
NH	1-May-08 AGGR	OR-2-06-3140	Entire State
NH	1-May-08 AGGR	OR-2-06-3210	Entire State
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NH	1-May-08 AGGR	OR-2-06-3214	Entire State
NH	1-May-08 AGGR	OR-2-06-3331	Entire State
NH	1-May-08 AGGR	OR-2-06-3341	Entire State
NH	1-May-08 AGGR	OR-2-06-3342	Entire State
NH	1-May-08 AGGR	OR-2-08-3200	Entire State
NH	1-May-08 AGGR	OR-2-10-3200	Entire State
NH	1-May-08 AGGR	OR-2-12-5020	Entire State
NH	1-May-08 AGGR	OR-2-12-5030	Entire State
NH	1-May-08 AGGR	OR-3-01-2000	Entire State
NH	1-May-08 AGGR	OR-3-01-2000	Entire State
NH	1-May-08 AGGR	OR-3-01-3000	Entire State
NH	1-May-08 AGGR	OR-4-11-1000	Entire State
NH	1-May-08 AGGR	OR-4-11-1000	Entire State
NH	1-May-08 AGGR	OR-4-17-1000	Entire State
NH	1-May-08 AGGR	OR-5-01-2000	Entire State
NH	1-May-08 AGGR	OR-5-01-3112	Entire State
NH	1-May-08 AGGR	OR-5-01-3112	
NH	1-May-08 AGGR	OR-5-01-3140	Entire State
NH	1-May-08 AGGR	OR-5-03-2000	Entire State
NH	1-May-08 AGGR	OR-5-03-2000	Entire State
NH	1-May-08 AGGR	OR-5-03-3112	Entire State
NH	1-May-08 AGGR	OR-5-03-3121	Entire State
NH	1-May-08 AGGR	OR-6-01-1000	Entire State
NH	1-May-08 AGGR	OR-6-03-2000	Entire State
NH	1-May-08 AGGR	OR-6-03-3140	Entire State
NH	1-May-08 AGGR	OR-6-03-3331	Entire State
NH	1-May-08 AGGR	OR-6-04-1040	Entire State
NH	•	OR-7-01-2000	Entire State
NH	1-May-08 AGGR		
	1-May-08 AGGR	OR-7-01-3140	Entire State
NH	1-May-08 AGGR	OR-7-01-3331	Entire State
NH	1-May-08 AGGR	OR-8-01-2000	
NH	1-May-08 AGGR	OR-8-01-3000	Entire State
NH	1-May-08 AGGR	OR-9-01-2000	Entire State
NH	1-May-08 AGGR	OR-9-01-3000	Entire State
NH	1-May-08 AGGR	OR-10-01-1000	
NH	1-May-08 AGGR	OR-10-02-1000	
NH	1-May-08 AGGR	OR-11-01-1130	Entire State

NH	1-May-08	AGGR	OR-13-01-352	3 Entire State
NH	1-May-08	AGGR	PR-1-01-2110	Entire State
NH	1-May-08	AGGR	PR-1-01-2120	Entire State
NH	1-May-08	AGGR	PR-1-01-2341	Entire State
NH	1-May-08		PR-1-01-3140	Entire State
NH	1-May-08		PR-1-01-3341	
NH	1-May-08		PR-1-01-3342	
NH	1-May-08		PR-1-01-3343	
NH	1-May-08		PR-1-01-3345	
NH	1-May-08		PR-1-02-2341	
NH	1-May-08		PR-1-02-3341	
NH	1-May-08		PR-1-02-3342	
NH	1-May-08		PR-1-02-3343	
NH	1-May-08 /		PR-1-02-3345	
NH	1-May-08		PR-1-03-2110	
	•		PR-1-03-2110	
NH	1-May-08		PR-1-03-2120 PR-1-03-3112	
NH	1-May-08			
NH	1-May-08		PR-1-03-3140	
NH	1-May-08		PR-1-04-2100	
NH	1-May-08		PR-1-04-3112	
NH	1-May-08		PR-1-04-3140	
NH	1-May-08		PR-1-05-2100	
NH	1-May-08		PR-1-05-3112	
NH	1-May-08		PR-1-05-3140	
NH	1-May-08		PR-1-06-2210	
NH	1-May-08		PR-1-06-3210	
NH	1-May-08		PR-1-07-2211	
NH	1-May-08		PR-1-07-3211	
NH	1-May-08		PR-1-08-2213	
NH	1-May-08		PR-1-08-3213	
NH	1-May-08		PR-1-09-3511	
NH	1-May-08		PR-1-09-3512	
NH	1-May-08		PR-1-09-3530	
NH	1-May-08	AGGR	PR-1-09-5020	Entire State
NH	1-May-08	AGGR	PR-1-09-5030	Entire State
NH	1-May-08	AGGR	PR-1-12-2103	Entire State
NH	1-May-08	AGGR	PR-1-12-2200	Entire State
NH	1-May-08	AGGR	PR-1-12-3133	Entire State
NH	1-May-08	AGGR	PR-1-12-3200	Entire State
NH	1-May-08	AGGR	PR-1-13-3525	Entire State
NH	1-May-08	AGGR	PR-1-13-3529	Entire State
NH	1-May-08	AGGR	PR-3-01-2100	Entire State
NH	1-May-08	AGGR	PR-3-01-3140	Entire State
NH	1-May-08	AGGR	PR-3-03-3343	Entire State
NH	1-May-08	AGGR	PR-3-03-3343	a Entire State
NH	1-May-08	AGGR	PR-3-03-3345	Entire State
NH	1-May-08	AGGR	PR-3-03-3345	Entire State
NH	1-May-08		PR-3-06-2100	
NH	1-May-08		PR-3-06-3113	
NH	1-May-08		PR-3-06-3140	
NH	1-May-08		PR-3-08-3534	
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NH ,	1-May-08 AGGR	PR-3-09-2100	Entire State
NH	1-May-08 AGGR	PR-3-09-3113	Entire State
NH	1-May-08 AGGR	PR-3-09-3140	Entire State
NH	1-May-08 AGGR	PR-3-10-3341	Entire State
NH	1-May-08 AGGR	PR-3-10-3342	Entire State
NH	1-May-08 AGGR	PR-3-11-3528	Entire State
NH	1-May-08 AGGR	PR-3-12-3531	Entire State
NH	1-May-08 AGGR	PR-3-12-3532	Entire State
NH	1-May-08 AGGR	PR-3-13-3531	Entire State
NH	1-May-08 AGGR	PR-3-13-3532	Entire State
NH	1-May-08 AGGR	PR-4-01-2210	Entire State
NH	1-May-08 AGGR	PR-4-01-2211	Entire State
NH	1-May-08 AGGR	PR-4-01-2213	Entire State
NH	1-May-08 AGGR	PR-4-01-2214	Entire State
NH	1-May-08 AGGR	PR-4-01-3210	Entire State
NH	1-May-08 AGGR	PR-4-01-3211	Entire State
NH	1-May-08 AGGR	PR-4-01-3213	Entire State
NH	1-May-08 AGGR	PR-4-01-3214	Entire State
NH	1-May-08 AGGR	PR-4-01-3510	Entire State
NH	1-May-08 AGGR	PR-4-01-3530	Entire State
NH	1-May-08 AGGR	PR-4-02-2100	Entire State
NH	1-May-08 AGGR	PR-4-02-2200	Entire State
NH	1-May-08 AGGR	PR-4-02-2341	Entire State
NH	1-May-08 AGGR	PR-4-02-3100	Entire State
NH	1-May-08 AGGR	PR-4-02-3200	Entire State
NH	1-May-08 AGGR	PR-4-02-3341	Entire State
NH	1-May-08 AGGR	PR-4-02-3342	Entire State
NH	1-May-08 AGGR	PR-4-02-3343	Entire State
NH	1-May-08 AGGR	PR-4-02-3345	Entire State
NH	1-May-08 AGGR	PR-4-02-3510	Entire State
NH	1-May-08 AGGR	PR-4-02-3530	Entire State
NH	1-May-08 AGGR	PR-4-02-5000	Entire State
NH	1-May-08 AGGR	PR-4-03-2100	Entire State
NH	1-May-08 AGGR	PR-4-03-2200	Entire State
NH	1-May-08 AGGR	PR-4-03-2341	Entire State
NH	1-May-08 AGGR	PR-4-03-3100	Entire State
NH	1-May-08 AGGR	PR-4-03-3200	Entire State
NH	1-May-08 AGGR	PR-4-03-3341	Entire State
NH	1-May-08 AGGR	PR-4-03-3342	Entire State
NH	1-May-08 AGGR	PR-4-03-3343	Entire State
NH	1-May-08 AGGR	PR-4-03-3345	Entire State
NH	1-May-08 AGGR	PR-4-03-3510	Entire State
NH	1-May-08 AGGR	PR-4-03-3530	Entire State
NH	1-May-08 AGGR	PR-4-03-5000	Entire State
NH	1-May-08 AGGR	PR-4-04-2100	Entire State
NH	1-May-08 AGGR	PR-4-04-2341	Entire State
NH	1-May-08 AGGR	PR-4-04-3113	Entire State
NH	1-May-08 AGGR	PR-4-04-3140	Entire State
NH	1-May-08 AGGR	PR-4-04-3341	Entire State
NH	1-May-08 AGGR	PR-4-04-3343	Entire State
NH	1-May-08 AGGR	PR-4-04-3345	Entire State

NH	1-May-08 AGGR	PR-4-05-2100	Entire State
NH	1-May-08 AGGR	PR-4-05-2341	Entire State
NH	1-May-08 AGGR	PR-4-05-3113	Entire State
NH	1-May-08 AGGR	PR-4-05-3140	Entire State
NH	1-May-08 AGGR	PR-4-05-3341	Entire State
NH	1-May-08 AGGR	PR-4-05-3343	Entire State
NH	1-May-08 AGGR	PR-4-05-3345	Entire State
NH	1-May-08 AGGR	PR-4-07-3540	Entire State
NH	1-May-08 AGGR	PR-4-08-2200	Entire State
NH	1-May-08 AGGR	PR-4-08-2341	Entire State
NH	1-May-08 AGGR	PR-4-08-3200	Entire State
NH	1-May-08 AGGR	PR-4-08-3341	Entire State
NH	1-May-08 AGGR	PR-4-08-3342	Entire State
NH	1-May-08 AGGR	PR-4-14-3342	Entire State
NH	1-May-08 AGGR	PR-4-15-5000	Entire State
NH	1-May-08 AGGR	PR-5-01-2100	Entire State
NH	1-May-08 AGGR	PR-5-01-2200	Entire State
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NH	1-May-08 AGGR	PR-5-01-3140	Entire State
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NH	1-May-08 AGGR	PR-5-01-3342	Entire State
NH	1-May-08 AGGR	PR-5-01-3343	Entire State
NH	1-May-08 AGGR	PR-5-01-3345	Entire State
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NH	1-May-08 AGGR	PR-5-02-3112	Entire State
NH	1-May-08 AGGR	PR-5-02-3140	Entire State
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NH	1-May-08 AGGR	PR-5-02-3341	Entire State
NH	1-May-08 AGGR	PR-5-02-3342	Entire State
NH	1-May-08 AGGR	PR-5-02-3343	Entire State
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NH	1-May-08 AGGR	PR-5-02-5000	Entire State
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NH	1-May-08 AGGR	PR-5-04-3341	Entire State
NH	1-May-08 AGGR	PR-5-04-3342	Entire State
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NH	1-May-08 AGGR	PR-6-01-2200	Entire State
NH	1-May-08 AGGR	PR-6-01-2341	Entire State
NH	1-May-08 AGGR	PR-6-01-3113	Entire State
NH	1-May-08 AGGR	PR-6-01-3140	Entire State
NH	1-May-08 AGGR	PR-6-01-3200	Entire State
NH	1-May-08 AGGR	PR-6-01-3341	Entire State
NH	1-May-08 AGGR	PR-6-01-3342	Entire State
NH	1-May-08 AGGR	PR-6-01-3343	Entire State

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NH	1-May-08 AGGR	PR-6-01-3345	Entire State
NH	1-May-08 AGGR	PR-6-01-5000	Entire State
NH	1-May-08 AGGR	PR-6-02-3520	Entire State
NH	1-May-08 AGGR	PR-6-02-3523	Entire State
NH	1-May-08 AGGR	PR-6-02-3525	Entire State
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NH	1-May-08 AGGR	PR-6-03-3345	Entire State
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NH	1-May-08 AGGR	PR-8-01-5000	Entire State
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NH	1-May-08 AGGR	PR-8-02-3100	Entire State
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NH	1-May-08 AGGR	PR-8-02-3343	Entire State
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NH	1-May-08 AGGR	PR-8-02-3510	Entire State
NH	1-May-08 AGGR	PR-8-02-3530	Entire State
NH	1-May-08 AGGR	PR-8-02-5000	Entire State
NH	1-May-08 AGGR	PR-9-01-3520	Entire State
NH	1-May-08 AGGR	PR-9-01-3523	Entire State
NH	1-May-08 AGGR	PR-9-01-3525	Entire State
NH	1-May-08 AGGR	PR-9-04-3525	Entire State
NH	1-May-08 AGGR	PR-9-08-3533	Entire State
NH	1-May-08 AGGR	MR-1-01-6050	Entire State
NH	1-May-08 AGGR	MR-1-02-6050	Entire State
NH	1-May-08 AGGR	MR-1-03-6050	Entire State
NH	1-May-08 AGGR	MR-1-04-6050	Entire State
NH	1-May-08 AGGR	MR-1-05-6050	Entire State
NH	1-May-08 AGGR	MR-1-06-6050	
	•		

NH	1-May-08 AGGR	MR-1-07-6060	Entire State
NH	1-May-08 AGGR	MR-1-07-6095	Entire State
NH	1-May-08 AGGR	MR-1-08-6060	Entire State
NH	1-May-08 AGGR	MR-1-08-6095	Entire State
NH	1-May-08 AGGR	MR-1-09-6060	Entire State
NH	1-May-08 AGGR	MR-1-09-6095	Entire State
NH	1-May-08 AGGR	MR-1-10-6060	Entire State
NH	1-May-08 AGGR	MR-1-10-6095	Entire State
NH	1-May-08 AGGR	MR-1-11-6060	Entire State
NH	1-May-08 AGGR	MR-1-11-6095	Entire State
NH	1-May-08 AGGR	MR-1-12-6060	Entire State
NH	1-May-08 AGGR	MR-1-12-6095	Entire State
NH	1-May-08 AGGR	MR-2-01-2200	Entire State
NH	1-May-08 AGGR	MR-2-01-3200	Entire State
NH	1-May-08 AGGR	MR-2-01-5000	Entire State
NH	1-May-08 AGGR	MR-2-02-2100	Entire State
NH	1-May-08 AGGR	MR-2-02-2341	
NH	1-May-08 AGGR	MR-2-02-3112	
NH	1-May-08 AGGR	MR-2-02-3140	
NH	1-May-08 AGGR	MR-2-02-3341	Entire State
NH	1-May-08 AGGR	MR-2-02-3342	
NH	1-May-08 AGGR	MR-2-02-3343	Entire State
NH	1-May-08 AGGR	MR-2-02-3345	Entire State
NH	1-May-08 AGGR	MR-2-03-2100	
NH	1-May-08 AGGR	MR-2-03-2341	
NH	1-May-08 AGGR	MR-2-03-3112	Entire State
NH	1-May-08 AGGR	MR-2-03-3140	Entire State
NH	1-May-08 AGGR	MR-2-03-3341	Entire State
NH	1-May-08 AGGR	MR-2-03-3342	Entire State
NH	1-May-08 AGGR	MR-2-03-3343	Entire State
NH	1-May-08 AGGR	MR-2-03-3345	
NH	1-May-08 AGGR	MR-2-04-2100	Entire State
NH	1-May-08 AGGR	MR-2-04-2341	Entire State
NH	1-May-08 AGGR	MR-2-04-3112	Entire State
NH	1-May-08 AGGR	MR-2-04-3140	Entire State
NH	1-May-08 AGGR	MR-2-04-3341	Entire State
NH	1-May-08 AGGR	MR-2-04-3342	Entire State
NH	1-May-08 AGGR	MR-2-04-3343	Entire State
NH	1-May-08 AGGR	MR-2-04-3345	Entire State
NH	1-May-08 AGGR	MR-2-05-2100	Entire State
NH	1-May-08 AGGR	MR-2-05-2200	Entire State
NH	1-May-08 AGGR	MR-2-05-2341	Entire State
NH	1-May-08 AGGR	MR-2-05-3112	Entire State
NH	1-May-08 AGGR	MR-2-05-3140	Entire State
NH	1-May-08 AGGR	MR-2-05-3200	Entire State
NH	1-May-08 AGGR	MR-2-05-3341	Entire State
NH	1-May-08 AGGR	MR-2-05-3342	Entire State
NH	1-May-08 AGGR	MR-2-05-3343	Entire State
NH	1-May-08 AGGR	MR-2-05-3345	Entire State
NH	1-May-08 AGGR	MR-3-01-2110	Entire State
NH	1-May-08 AGGR	MR-3-01-2120	Entire State

NH	1-May-08 AGGR	MR-3-01-2341	Entire State
NH	1-May-08 AGGR	MR-3-01-3112	Entire State
NH	1-May-08 AGGR	MR-3-01-3144	Entire State
NH	1-May-08 AGGR	MR-3-01-3145	Entire State
NH	1-May-08 AGGR	MR-3-01-3341	
NH	1-May-08 AGGR	MR-3-01-3342	
NH	1-May-08 AGGR	MR-3-01-3343	
NH	1-May-08 AGGR	MR-3-01-3345	
NH	1-May-08 AGGR	MR-3-02-2110	
NH	1-May-08 AGGR	MR-3-02-2120	
NH	1-May-08 AGGR	MR-3-02-2341	
NH	1-May-08 AGGR	MR-3-02-3112	
NH	1-May-08 AGGR	MR-3-02-3144	
NH	1-May-08 AGGR	MR-3-02-3145	
NH	1-May-08 AGGR	MR-3-02-3341	
NH	1-May-08 AGGR	MR-3-02-3342	
NH	1-May-08 AGGR	MR-3-02-3343	Entire State
NH	1-May-08 AGGR	MR-3-02-3345	
NH	1-May-08 AGGR	MR-3-03-2100	
NH	1-May-08 AGGR	MR-3-03-2341	
NH	1-May-08 AGGR	MR-3-03-3112	
NH	1-May-08 AGGR	MR-3-03-3140	
NH	1-May-08 AGGR	MR-3-03-3341	Entire State
NH	1-May-08 AGGR	MR-3-03-3342	Entire State
NH	1-May-08 AGGR	MR-3-03-3343	Entire State
NH	1-May-08 AGGR	MR-3-03-3345	Entire State
NH	1-May-08 AGGR	MR-4-01-2100	Entire State
NH	1-May-08 AGGR	MR-4-01-2216	Entire State
NH	1-May-08 AGGR	MR-4-01-2217	Entire State
NH	1-May-08 AGGR	MR-4-01-2341	Entire State
NH	1-May-08 AGGR	MR-4-01-3112	Entire State
NH	1-May-08 AGGR	MR-4-01-3140	Entire State
NH	1-May-08 AGGR	MR-4-01-3216	Entire State
NH	1-May-08 AGGR	MR-4-01-3217	Entire State
NH	1-May-08 AGGR	MR-4-01-3341	Entire State
NH	1-May-08 AGGR	MR-4-01-5000	Entire State
NH	1-May-08 AGGR	MR-4-02-2110	Entire State
NH	1-May-08 AGGR	MR-4-02-2120	Entire State
NH	1-May-08 AGGR	MR-4-02-2341	Entire State
NH	1-May-08 AGGR	MR-4-02-3112	Entire State
NH	1-May-08 AGGR	MR-4-02-3144	Entire State
NH	1-May-08 AGGR	MR-4-02-3145	Entire State
NH	1-May-08 AGGR	MR-4-02-3341	Entire State
NH	1-May-08 AGGR	MR-4-02-3342	Entire State
NH	1-May-08 AGGR	MR-4-02-3343	Entire State
NH	1-May-08 AGGR	MR-4-02-3345	Entire State
NH	1-May-08 AGGR	MR-4-03-2110	Entire State
NH	1-May-08 AGGR	MR-4-03-2120	Entire State
NH	1-May-08 AGGR	MR-4-03-2341	Entire State
NH	1-May-08 AGGR	MR-4-03-3112	Entire State
NH	1-May-08 AGGR	MR-4-03-3144	Entire State

NH	1-May-08 AGGR	MR-4-03-3145	Entire State
NH	1-May-08 AGGR	MR-4-03-3341	Entire State
NH	1-May-08 AGGR	MR-4-03-3342	Entire State
NH	1-May-08 AGGR	MR-4-03-3343	Entire State
NH	1-May-08 AGGR	MR-4-03-3345	Entire State
NH	1-May-08 AGGR	MR-4-04-2100	Entire State
NH	1-May-08 AGGR	MR-4-04-2216	Entire State
NH	1-May-08 AGGR	MR-4-04-2217	Entire State
NH	1-May-08 AGGR	MR-4-04-2341	Entire State
NH	1-May-08 AGGR	MR-4-04-3112	Entire State
NH	1-May-08 AGGR	MR-4-04-3140	Entire State
NH	1-May-08 AGGR	MR-4-04-3216	Entire State
NH	1-May-08 AGGR	MR-4-04-3217	Entire State
NH	1-May-08 AGGR	MR-4-04-3341	Entire State
NH	1-May-08 AGGR	MR-4-04-3342	Entire State
NH	1-May-08 AGGR	MR-4-04-3343	Entire State
NH	1-May-08 AGGR	MR-4-04-3345	Entire State
NH	1-May-08 AGGR	MR-4-04-5000	Entire State
NH	1-May-08 AGGR	MR-4-05-5000	Entire State
NH	1-May-08 AGGR	MR-4-06-2110	Entire State
NH	1-May-08 AGGR	MR-4-06-2120	Entire State
NH	1-May-08 AGGR	MR-4-06-2216	Entire State
NH	1-May-08 AGGR	MR-4-06-2217	Entire State
NH	1-May-08 AGGR	MR-4-06-3144	Entire State
NH	1-May-08 AGGR	MR-4-06-3145	Entire State
NH	1-May-08 AGGR	MR-4-06-3216	Entire State
NH	1-May-08 AGGR	MR-4-06-3217	Entire State
NH	1-May-08 AGGR	MR-4-06-5000	Entire State
NH	1-May-08 AGGR	MR-4-07-2110	Entire State
NH	1-May-08 AGGR	MR-4-07-2120	Entire State
NH	1-May-08 AGGR	MR-4-07-2341	Entire State
NH	1-May-08 AGGR	MR-4-07-3112	
NH	1-May-08 AGGR	MR-4-07-3144	
NH	1-May-08 AGGR	MR-4-07-3145	
NH	1-May-08 AGGR	MR-4-07-3341	
NH	1-May-08 AGGR	MR-4-07-3342	
NH	1-May-08 AGGR	MR-4-07-3343	
NH	1-May-08 AGGR	MR-4-07-3345	
NH	1-May-08 AGGR	MR-4-07-5000	
NH	1-May-08 AGGR	MR-4-08-2110	
NH	1-May-08 AGGR	MR-4-08-2120	
NH	1-May-08 AGGR	MR-4-08-2216	
NH	1-May-08 AGGR	MR-4-08-2217	
NH	1-May-08 AGGR	MR-4-08-2341	
NH	1-May-08 AGGR	MR-4-08-3112	
NH	1-May-08 AGGR	MR-4-08-3144	
NH	1-May-08 AGGR		Entire State
NH	1-May-08 AGGR	MR-4-08-3216	
NH	1-May-08 AGGR	MR-4-08-3217	
NH	1-May-08 AGGR	MR-4-08-3341	
NH	1-May-08 AGGR	MR-4-08-3342	Entire State

NH	1-May-08 AGGR	MR-4-08-3343	Entire State
NH	1-May-08 AGGR	MR-4-08-3345	Entire State
NH	1-May-08 AGGR	MR-4-08-5000	Entire State
NH	1-May-08 AGGR	MR-5-01-2100	Entire State
NH	1-May-08 AGGR	MR-5-01-2200	Entire State
NH	1-May-08 AGGR	MR-5-01-2341	Entire State
NH	1-May-08 AGGR	MR-5-01-3112	Entire State
NH	1-May-08 AGGR	MR-5-01-3140	Entire State
NH	1-May-08 AGGR	MR-5-01-3200	Entire State
NH	1-May-08 AGGR	MR-5-01-3341	Entire State
NH	1-May-08 AGGR	MR-5-01-3342	Entire State
NH	1-May-08 AGGR	MR-5-01-3343	Entire State
NH	1-May-08 AGGR	MR-5-01-3345	Entire State
NH	1-May-08 AGGR	MR-5-01-5000	Entire State
NH	1-May-08 AGGR	NP-1-01-5000	Entire State
NH	1-May-08 AGGR	NP-1-02-5000	Entire State
NH	1-May-08 AGGR	NP-1-03-5000	Entire State
NH	1-May-08 AGGR	NP-1-04-5000	Entire State
NH	1-May-08 AGGR	NP-2-01-6701	Entire State
NH	1-May-08 AGGR	NP-2-01-6702	Entire State
NH	1-May-08 AGGR	NP-2-02-6701	Entire State
NH	1-May-08 AGGR	NP-2-02-6702	Entire State
NH	1-May-08 AGGR	NP-2-03-6701	Entire State
NH	1-May-08 AGGR	NP-2-03-6711	Entire State
NH	1-May-08 AGGR	NP-2-03-6712	Entire State
NH	1-May-08 AGGR	NP-2-04-6701	Entire State
NH	1-May-08 AGGR	NP-2-04-6702	Entire State
NH	1-May-08 AGGR	NP-2-05-6701	Entire State
NH	1-May-08 AGGR	NP-2-05-6702	Entire State
NH	1-May-08 AGGR	NP-2-06-6701	Entire State
NH	1-May-08 AGGR	NP-2-06-6702	Entire State
NH	1-May-08 AGGR	NP-2-07-6701	Entire State
NH	1-May-08 AGGR	NP-2-07-6702	Entire State
NH	1-May-08 AGGR	NP-2-08-6701	Entire State
NH	1-May-08 AGGR	NP-2-08-6702	Entire State
NH	1-May-08 AGGR	BI-1-02-1000	Entire State
NH	1-May-08 AGGR	BI-2-01-1000	Entire State
NH	1-May-08 AGGR	BI-3-04-1000	Entire State
NH	1-May-08 AGGR	BI-3-05-1000	Entire State
NH	1-May-08 AGGR	BI-3-07-1000	Entire State
NH	1-May-08 AGGR	BI-3-08-1000	Entire State
NH	1-May-08 AGGR	BI-9-01-1000	Entire State
NH	1-May-08 AGGR	OD-1-01-1021	Entire State
NH	1-May-08 AGGR	OD-1-02-1021	Entire State

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METRIC_DESC
Average Response Time - Customer Service Record (CSR)
Average Response Time - Customer Service Record (CSR)
Average Response Time - Customer Service Record (CSR)
Average Response Time - Due Date Availability
Average Response Time - Due Date Availability
Average Response Time - Due Date Availability
Average Response Time - Address Validation
Average Response Time - Address Validation
Average Response Time - Address Validation
Average Response Time - Product & Service Availability
Average Response Time - Product & Service Availability
Average Response Time - Telephone Number Availability & Reservation
Average Response Time - Telephone Number Availability & Reservation
Average Response Time - Telephone Number Availability & Reservation
Average Response Time - Mechanized Loop Qualification - xDSL
Average Response Time - Mechanized Loop Qualification - xDSL
Average Response Time - Mechanized Loop Qualification - xDSL
Average Response Time - Rejected Query+
Average Response Time - Rejected Query+
Average Response Time - Rejected Query+
% Timeouts
% Timeouts
% Timeouts
Parsed CSR
Parsed CSR
OSS Interface Availability - Prime-Time
OSS Interface Availability - Prime Time
OSS Interface Availability - Non-Prime-Time
OSS Interface Availability - Non-Prime Time
% Answered within 30 Seconds - Ordering
% Answered within 30 Seconds - Repair
% Change Management Notices Sent on Time
Change Management Notice - Delay one (1) to seven (7) days
Change Management Notice - Delay one (1) to seven (7) days
Change Management Notice - Delay one (1) to seven (7) days
Change Management Notice - Delay one (1) to seven (7) days
Change Management Notice - Delay eight (8) plus days
Change Management Notice - Delay eight (8) plus days
Change Management Notice - Delay eight (8) plus days
Change Management Notice - Delay eight (8) plus days
% On Time Notice of Interface Outage
```

Software Validation % Software Problem Resolution Timeliness Delay Hours - Software Resolution - Change - Transactions failed - no workaround Delay Hours - Software Resolution - Change - Transactions failed with workaround Delay Hours - Failed/Rejected Test Deck Transactions - Transactions failed no workaround % On Time - Manual Loop Qualification % On Time - Engineering Record Request % On Time LSRC - Flow Through % On Time LSRC - Flow Through % On Time LSRC - Flow Through % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through) % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through) % On Time ASRC - No Facility Check (Fax/Mail) % On Time ASRC - Facility Check (Fax/Mail) % On Time FOC % On Time FOC % On Time Design Layout Record (DLR) % On Time Response - Request for Inbound Augment Trunks % On Time Response - Request for Inbound Augment Trunks % On Time LSR Reject (Flow-Through) % On Time LSR Reject (Flow-Through) % On Time LSR Reject (Flow-Through) % On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)

% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)

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% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)
% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)
% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)
% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)
% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)
% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)
% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)
% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)
% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)
% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)
% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)
% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)
% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)
% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)
% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)
% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)
% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)
% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)
% On Time Reject - No Facility Check (Fax)
% On Time Reject - Facility Check (Fax)
% On Time Trunk ASR Reject
% On Time Trunk ASR Reject
% Rejects
% Rejects
% LSR Resubmission Not Rejected
% Completed orders with neither a PCN nor BCN sent
% Provisioning Completion Notifiers sent within one (1) Business Day
% Billing Completion Notifiers sent on time
% Flow Through - Total
% Flow Through Achieved
% Flow Through Achieved
% Flow Through Achieved
% Flow Through Achieved
% Service Order Accuracy
% Accuracy - LSRC
% Accuracy - LSRC
% Accuracy - LSRC
% Accuracy - Directory Listing
% Order Confirmation/Rejects sent within Three (3) Business Days
% Order Confirmation/Rejects sent within Three (3) Business Days
% Order Confirmation/Rejects sent within Three (3) Business Days
% Acknowledgements on Time
% Acknowledgements on Time
% Acknowledgement Completeness
% Acknowledgement Completeness
% of PON Exceptions Resolved Within Three (3) Business Days
% of PON Exceptions Resolved Within Ten (10) Business Days
% Resale/UNE-P Provider Notifications in Days
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% of Large Job Hot Cut Project Negotiations Completed
Average Interval Offered - Total No Dispatch
Average Interval Offered - Total Dispatch
Average Interval Offered - Dispatch one (1) to five (5) Lines
Average Interval Offered - Dispatch one (1) to five (5) Lines
Average Interval Offered - Dispatch one (1) to five (5) Lines
Average Interval Offered - Dispatch one (1) to five (5) Lines
Average Interval Offered - Dispatch six (6) to nine (9) Lines
Average Interval Offered - Dispatch six (6) to nine (9) Lines
Average Interval Offered - Dispatch six (6) to nine (9) Lines
Average Interval Offered - Dispatch (>= 10 Lines)
Average Interval Offered - Dispatch (>= 10 Lines)
Average Interval Offered - Dispatch (>= 10 Lines)
Average Interval Offered - Specials DS0
Average Interval Offered - Specials DS0
Average Interval Offered - Specials DS1
Average Interval Offered - Specials DS1
Average Interval Offered - Specials DS3
Average Interval Offered - Specials DS3
Average Interval Offered - Total
Average Interval Offered - Disconnects
Average Interval Offered - Hot Cuts - No Dispatch
Average Interval Offered - Hot Cuts - No Dispatch
% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch
% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch
% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch
% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch
% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch
% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch
% Completed in three (3) Days one (1) to five (5) Lines - Dispatch
% Completed in three (3) Days one (1) to five (5) Lines - Dispatch
% Completed in three (3) Days one (1) to five (5) Lines - Dispatch
% Completed in five (5) days - No Dispatch
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- % Completed in five (5) Days one (1) to five (5) Lines Dispatch
- % Completed in five (5) Days one (1) to five (5) Lines Dispatch
- % Completed in five (5) Days one (1) to five (5) Lines Dispatch
- % Completed in six (6) Days one (1) to five (5) Lines Total
- % Completed in six (6) Days one (1) to five (5) Lines Total
- % Completed in 10 Business Days
- % Completed in 15 Business Days
- % Completed in 15 Business Days
- % Completed in 26 Business Days
- % Completed in 26 Business Days
- % Missed Appointment Verizon Total
- Average Delay Days Total
- - - -
- Average Delay Days Total
- % Missed Appointment Customer
- % Missed Appointment Verizon Dispatch

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% Missed Appointment - Verizon - No Dispatch
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- % Missed Appointment Verizon No Dispatch
- % On Time Performance LNP Only
- % Missed Appointment Customer Due to Late Order Confirmation
- % Missed Appointment Customer Due to Late Order Confirmation
- % Missed Appointment Customer Due to Late Order Confirmation
- % Missed Appointment Customer Due to Late Order Confirmation
- % Missed Appointment Customer Due to Late Order Confirmation
- % Completed On Time 2-Wire xDSL
- % On Time Provisioning Trunks
- % Missed Appointment Verizon Facilities
- % Orders Held for Facilities > 15 Days
- % Orders Held for Facilities > 15 Days
- % Orders Held for Facilities > 15 Days
- % Orders Held for Facilities > 15 Days
- % Orders Held for Facilities > 15 Days
- % Orders Held for Facilities > 15 Days
- % Orders Held for Facilities > 15 Days
- % Orders Held for Facilities > 15 Days
- % Orders Held for Facilities > 15 Days
- % Orders Held for Facilities > 15 Days
- % Orders Held for Facilities > 15 Days
- % Orders Held for Facilities > 60 Days
- % Orders Cancelled (> five (5) days) after Due Date Due to Facilities
- % Orders Cancelled (> five (5) days) after Due Date Due to Facilities
- % Orders Cancelled (> five (5) days) after Due Date Due to Facilities
- % Orders Cancelled (> five (5) days) after Due Date Due to Facilities
- % Installation Troubles reported within 30 Days

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% Installation Troubles reported within 30 Days
% Installation Troubles reported within 30 Days
% Installation Troubles reported within seven (7) Days
% Installation Troubles reported within seven (7) Days
% Installation Troubles reported within seven (7) Days
% Installation Troubles reported within 30 Days - FOK/TOK/CPE
% Installation Troubles reported within 30 Days - FOK/TOK/CPE
% Installation Troubles reported within 30 Days - FOK/TOK/CPE
% Installation Troubles reported within 30 Days - FOK/TOK/CPE
% Installation Troubles reported within 30 Days - FOK/TOK/CPE
% Installation Troubles reported within 30 Days - FOK/TOK/CPE
% Installation Troubles reported within 30 Days - FOK/TOK/CPE
% Installation Troubles reported within 30 Days - FOK/TOK/CPE
% Installation Troubles reported within 30 Days - FOK/TOK/CPE
% Installation Troubles reported within 30 Days - FOK/TOK/CPE
% Installation Troubles reported within 30 Days - FOK/TOK/CPE
Percent Open Orders in a Hold Status > 30 Days
Percent Open Orders in a Hold Status > 30 Days
Percent Open Orders in a Hold Status > 30 Days
Percent Open Orders in a Hold Status > 30 Days
Percent Open Orders in a Hold Status > 30 Days
Percent Open Orders in a Hold Status > 30 Days
Percent Open Orders in a Hold Status > 30 Days
Percent Open Orders in a Hold Status > 30 Days
Percent Open Orders in a Hold Status > 30 Days
Percent Open Orders in a Hold Status > 30 Days
Percent Open Orders in a Hold Status > 30 Days
Percent Open Orders in a Hold Status > 30 Days
Percent Open Orders in a Hold Status > 90 Days
Percent Open Orders in a Hold Status > 90 Days
Percent Open Orders in a Hold Status > 90 Days
Percent Open Orders in a Hold Status > 90 Days
Percent Open Orders in a Hold Status > 90 Days
Percent Open Orders in a Hold Status > 90 Days
Percent Open Orders in a Hold Status > 90 Days
Percent Open Orders in a Hold Status > 90 Days
Percent Open Orders in a Hold Status > 90 Days
Percent Open Orders in a Hold Status > 90 Days
Percent Open Orders in a Hold Status > 90 Days
Percent Open Orders in a Hold Status > 90 Days
% On Time Performance - Hot Cut
% On Time Performance - Hot Cut
% On Time Performance - Hot Cut
% On Time Batch Due Date
Average Duration of Hot Cut Installation Troubles
Average Response Time - Create Trouble
Average Response Time - Status Trouble
Average Response Time - Modify Trouble
Average Response Time - Request Cancellation of Trouble
Average Response Time - Trouble Report History (by TN/Circuit)
Average Response Time - Test Trouble (POTS Only)
```

- % On-Time Ticket Closure on Bonded Open Tickets by Verizon.
- % On-Time Ticket Closure on Bonded Open Tickets by Verizon.
- % On-Time Create Trouble
- % On-Time Create Trouble
- % On-Time Status Trouble
- % On-Time Status Trouble
- % On-Time Modify Trouble
- % On-Time Modify Trouble
- % On-Time Request Cancellation of Trouble
- % On-Time Request Cancellation of Trouble
- % On-Time Test Trouble (POTS Only)
- % On-Time Test Trouble (POTS Only)
- **Network Trouble Report Rate**
- **Network Trouble Report Rate**
- **Network Trouble Report Rate**
- Network Trouble Report Rate Loop
- Network Trouble Report Rate Central Office
- % Subsequent Reports
- % CPE/TOK/FOK Trouble Report Rate
- % Missed Repair Appointment Loop
- % Missed Repair Appointment Loop

- % Missed Repair Appointment Loop
- % Missed Repair Appointment Loop
- % Missed Repair Appointment Loop
- % Missed Repair Appointment Loop
- % Missed Repair Appointment Loop
- % Missed Repair Appointment Loop
- % Missed Repair Appointment Loop
- % Missed Repair Appointment Loop
- % Missed Repair Appointment Central Office
- % CPE/TOK/FOK Missed Appointment
- %CPE/TOK/FOK Missed Appointment
- %CPE/TOK/FOK Missed Appointment
- %CPE/TOK/FOK Missed Appointment
- Mean Time To Repair Total
- Mean Time To Repair Loop Trouble
- Mean Time To Repair Central Office Trouble

Mean Time To Repair - Central Office Trouble

% Cleared (all troubles) within 24 Hours

% Out of Service > 2 Hours

% Out of Service > 4 Hours

% Out of Service > 12 Hours % Out of Service > 12 Hours

% Out of Service > 12 Hours

% Out of Service > 12 Hours

% Out of Service > 24 Hours % Out of Service > 24 Hours

% Out of Service > 24 Hours

% Out of Service > 24 Hours

% Out of Service > 24 Hours

% Out of Service > 24 Hours

% Out of Service > 24 Hours

% Out of Service > 24 Hours

% Out of Service > 24 Hours

% Out of Service > 24 Hours % Out of Service > 24 Hours

% Out of Service > 24 Hours

- % Out of Service > 24 Hours
- % Out of Service > 24 Hours
- % Out of Service > 24 Hours
- % Repeat Reports within 30 Days
- % Final Trunk Groups Exceeding Blocking Standard
- % Final Trunk Groups Exceeding Blocking Standard (No Exceptions)

Number Final Trunk Groups Exceeding Blocking Standard - Two (2) Months

Number Final Trunk Groups Exceeding Blocking Standard - Three (3) Months

- % On Time Response to Request for Physical Collocation
- % On Time Response to Request for Physical Collocation
- % On Time Response to Request for Virtual Collocation
- % On Time Response to Request for Virtual Collocation

Average Interval - Physical Collocation

Average Interval - Physical Collocation

Average Interval - Physical Collocation

Average Interval - Virtual Collocation

Average Interval - Virtual Collocation

% On Time - Physical Collocation

% On Time - Physical Collocation

% On Time - Virtual Collocation

% On Time - Virtual Collocation

Average Delay Days - Physical Collocation

Average Delay Days - Physical Collocation

Average Delay Days - Virtual Collocation

Average Delay Days - Virtual Collocation

% DUF in four (4) Business Days

Timeliness of Carrier Bill

- % CLEC Billing Claims Acknowledged within two (2) Business Days
- % CLEC Billing Claims Resolved within 28 Calendar Days After Acknowledgment
- % Full or Partial Denials
- % CLEC Billing Claim Credits Not Appearing on the Bill within 45 days
- % Billing Completeness in Twelve Billing Cycles

Average Speed of Answer - Operator Services

Average Speed of Answer - Directory Assistance

PRODUCT_DESC EDI **CORBA** WEB GUI/LSI/W EDI **CORBA** WEB GUI/LSI/W EDI **CORBA** WEB GUI/LSI/W **EDI** WEB GUI/LSI/W EDI **CORBA** WEB GUI/LSI/W EDI **CORBA** WEB GUI/LSI/W EDI **CORBA** WEB GUI/LSI/W EDI **CORBA** WEB GUI/LSI/W **EDI CORBA WPTS EDI CORBA** Maintenance - Electronic Bonding Interface Maintenance Web GUI (RETAS) / Pre-ordering/Ordering Web GUI combined **WPTS** EDI **CORBA** Maintenance - Electronic Bonding Interface Maintenance Web GUI (RETAS) / Pre-ordering/Ordering Web GUI combined Resale & UNE combined Resale & UNE combined Change Confirmation - Type 2 - Regulatory Change Notification: Type 3 - Industry Standard Type - 4 VZ Originated and Type 5 CLEC Originated (combined) Change Confirmation: Type 3 - Industry Standard Type 4 VZ Originated and Type 5 CLEC Originated (combined) Change Notification: Type 1 - Emergency Maintenance and Type 2 Regulatory (combined) Change Confirmation - Type 2 - Regulatory Change Notification: Type 3 - Industry Standard Type - 4 VZ Originated and Type 5 CLEC Originated (combined) Change Confirmation: Type 3 - Industry Standard Type 4 VZ Originated and Type 5 CLEC Originated (combined) Change Notification: Type 1 - Emergency Maintenance and Type 2 Regulatory (combined) Change Confirmation - Type 2 - Regulatory Change Notification: Type 3 - Industry Standard Type - 4 VZ Originated and Type 5 CLEC Originated (combined) Change Confirmation: Type 3 - Industry Standard Type 4 VZ Originated and Type 5 CLEC Originated (combined) Change Notification: Type 1 - Emergency Maintenance and Type 2 Regulatory (combined) **Systems Metrics**

Systems Metrics

Systems Metrics

Systems Metrics

Systems Metrics

Systems Metrics

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Systems Metrics Systems Metrics

Resale POTS/Pre-qualified Complex

UNE POTS Platform

UNE Loop/Pre-qualified Complex/LNP

Resale Specials DSO

Resale Specials DS1

Resale Specials DS3

Resale Specials (Non DS0, Non DS1 & Non DS3)

Resale POTS/Pre-qualified Complex

Resale 2-Wire Digital Services

UNE POTS Platform

UNE Specials DSO

UNE Loop/Pre-qualified Complex/LNP

UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)

UNE 2-Wire Digital Services

UNE 2-Wire xDSL Loops

Resale Specials DS0

Resale Specials DS1

Resale Specials DS3

Resale Specials (Non DS0, Non DS1 & Non DS3)

Resale POTS/Pre-qualified Complex

Resale 2-Wire Digital Services

UNE POTS Platform

UNE Specials DSO

UNE Specials DS1

UNE Specials DS3

UNE Specials (Non DS0, Non DS1 & Non DS3)

UNE Loop/Pre-qualified Complex/LNP

UNE 2-Wire Digital Services

UNE 2-Wire xDSL Loops

UNE Specials DSO

UNE Specials DS0

UNE Specials DS1

UNE Specials DS3

UNE Specials (Non DS0, Non DS1 & Non DS3)

Interconnection Trunks (CLEC) (<= 192 Forecasted Trunks)

Interconnection Trunks (CLEC) (> 192 and Unforecasted Trunks and Projects)

Interconnection Trunks (CLEC)

Verizon Inbound Augment Trunks (<= 192 Trunks)

Verizon Inbound Augment Trunks (> 192 Trunks)

Resale POTS/Pre-qualified Complex

UNE POTS Platform

UNE Loop/Pre-qualified Complex/LNP

Resale Specials

Resale POTS/Pre-qualified Complex

Resale 2-Wire Digital Services **UNE POTS Platform UNE Specials** UNE Loop/Pre-qualified Complex/LNP UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined) **UNE 2-Wire Digital Services UNE 2-Wire xDSL Loops Resale Specials** Resale POTS/Pre-qualified Complex Resale 2-Wire Digital Services **UNE POTS Platform UNE Specials DSO UNE Specials DS1 UNE Specials DS3** UNE Specials (Non DSO Non DS1 & Non DS3) UNE Loop/Pre-qualified Complex/LNP **UNE 2-Wire Digital Services UNE 2-Wire xDSL Loops UNE Specials UNE Specials** Interconnection Trunks (CLEC) (<= 192 Forecasted Trunks) Interconnection Trunks (CLEC) (> 192 and Unforecasted Trunks and Projects) Resale UNE Resale & UNE combined (EDI) Resale **UNE POTS - Loop UNE POTS - Other UNE POTS Platform** Resale **UNE POTS - Loop UNE POTS - Other UNE POTS Platform** Resale and UNE Loop/Complex/LNP (combined) Resale **UNE POTS Platform** UNE Loop/Complex/LNP All Directory Listings (combined Stand-alone and other) Resale **UNE POTS Platform UNE Loop** Resale UNE Resale UNE Resale & UNE combined Resale & UNE combined Resale & UNE-P combined

UNE Loop - Large Job Hot Cut **Resale POTS Business** Resale POTS Residence Resale 2-Wire Digital Services **UNE POTS Platform UNE 2-Wire Digital Services UNE 2-Wire xDSL Loops** UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting Resale 2-Wire Digital Services **UNE 2-Wire Digital Services UNE 2-Wire xDSL Loops** UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting **Resale POTS Business** Resale POTS Residence **UNE POTS Loop UNE POTS Platform Resale POTS UNE POTS Loop UNE POTS Platform Resale POTS UNE POTS Loop UNE POTS Platform** Resale DS0 **UNE DSO** Resale DS1 **UNE DS1** Resale DS3 **UNE DS3** UNE EEL Backbone UNE EEL Loop **UNE IOF** Interconnection Trunks ((CLEC) <= 192 Trunks) Interconnection Trunks ((CLEC) > 192 and Unforecasted Trunks) Resale POTS/Complex **Resale Specials UNE POTS & Complex UNE Specials** UNE POTS Loop - Batch Hot Cut (all line size) UNE POTS Loop - Basic Hot Cut (21 lines and greater) **Resale POTS UNE POTS Platform** UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting UNE 2-Wire xDSL - Line Splitting Resale POTS **UNE POTS Loop New**

UNE POTS Platform
UNE Basic Hot Cut Loops (1-10 lines)

Resale POTS UNE POTS Loop New UNE POTS Platform UNE 2-Wire Digital Loops UNE 2-Wire xDSL Loops UNE POTS Loop Basic Hot Cut (11 to 20 lines) UNE POTS Loop Large Job Hot Cut (1-5 lines) UNE POTS Loop Large Job Hot Cut (6 or more lines) UNE POTS Loop Large Job Hot Cut (1-5 lines) UNE POTS Loop Large Job Hot Cut (6 or more lines) Resale Specials DSO Resale Specials DS1 **Resale Specials DS3** Resale Specials (Non DS0, Non DS1 & Non DS3) **UNE Specials DS0 UNE Specials DS1 UNE Specials DS3** UNE Specials (Non DS0, Non DS1 & Non DS3) **UNE EEL UNE IOF Resale POTS Resale Specials** Resale 2-Wire Digital Services **UNE POTS UNE Specials UNE 2-Wire Digital Services UNE 2-Wire xDSL Loops** UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting **UNE EEL UNE IOF** Interconnection Trunks (CLEC) **Resale POTS Resale Specials** Resale 2-Wire Digital Services **UNE POTS UNE Specials UNE 2-Wire Digital Services UNE 2-Wire xDSL Loops** UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting **UNE EEL UNE IOF** Interconnection Trunks (CLEC) Resale POTS Resale 2-Wire Digital Services **UNE POTS Loop New UNE POTS Platform UNE 2-Wire Digital Services** UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting

Resale POTS

Resale 2-Wire Digital Services

UNE POTS Loop New

UNE POTS Platform

UNE 2-Wire Digital Services

UNE 2-Wire xDSL - Line Sharing

UNE 2-Wire xDSL - Line Splitting

UNE LNP

Resale Specials

Resale 2-Wire Digital Services

UNE Specials

UNE 2-Wire Digital Services

UNE 2-Wire xDSL Loops

UNE 2-Wire xDSL Loops

Interconnection Trunks (CLEC)

Resale POTS

Resale Specials

Resale 2-Wire Digital Services

UNE POTS Loop

UNE POTS Platform

UNE Specials

UNE 2-Wire Digital Services

UNE 2-Wire xDSL Loops

UNE 2-Wire xDSL - Line Sharing

UNE 2-Wire xDSL - Line Splitting

Interconnection Trunks (CLEC)

Resale POTS

Resale Specials

Resale 2-Wire Digital Services

UNE POTS Loop

UNE POTS Platform

UNE Specials

UNE 2-Wire Digital Services

UNE 2-Wire xDSL Loops

UNE 2-Wire xDSL - Line Sharing

UNE 2-Wire xDSL - Line Splitting

Interconnection Trunks (CLEC)

Interconnection Trunks (CLEC)

UNE POTS Loop

UNE Specials

UNE 2-Wire Digital Services

UNE 2-Wire xDSL Loops

Resale POTS

Resale Specials

Resale 2-Wire Digital Services

UNE POTS - Loop - New

UNE POTS Platform

UNE Specials

UNE 2-Wire Digital Services

UNE 2-Wire xDSL Loops

UNE 2-Wire xDSL - Line Sharing

UNE 2-Wire xDSL - Line Splitting Interconnection Trunks (CLEC) UNE Loop Basic Hot Cut (all line size) UNE Loop - Large Job Hot Cut (all line size) UNE Loop - Batch Hot Cut (all line size) **Resale POTS Resale Specials** Resale 2-Wire Digital Services **UNE POTS Loop UNE POTS Platform UNE Specials UNE 2-Wire Digital Services UNE 2-Wire xDSL Loops** UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting Interconnection Trunks (CLEC) **Resale POTS Resale Specials** Resale 2-Wire Digital Services **UNE POTS UNE Specials UNE 2-Wire Digital Services UNE 2-Wire xDSL Loops** UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting **UNE EEL**

UNE IOF

Interconnection Trunks (CLEC)

Resale POTS

Resale Specials

Resale 2-Wire Digital Services

UNE POTS

UNE Specials

UNE 2-Wire Digital Services

UNE 2-Wire xDSL Loops

UNE 2-Wire xDSL - Line Sharing

UNE 2-Wire xDSL - Line Splitting

UNE EEL

UNE IOF

Interconnection Trunks (CLEC)

UNE Loop - Basic Hot Cut (all line size)

UNE Loop - Large Job Hot Cut (all line size)

UNE Loop - Batch Hot Cut Loop (all line size)

UNE Loop - Batch Hot Cut

UNE POTS - Loop - Hot Cut Total

LSI-TA

LSI-TA

LSI-TA

LSI-TA

LSI-TA

LSI-TA

EBTA TAXI **EBTA** TAXI **EBTA** TAXI **EBTA** TAXI **EBTA** TAXI **EBTA** TAXI **Resale Specials UNE Specials** Interconnection Trunks (CLEC) **Resale POTS** Resale 2-Wire Digital Services **UNE POTS Loop UNE POTS Platform UNE 2-Wire Digital Loops** UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting **Resale POTS** Resale 2-Wire Digital Services **UNE POTS Loop UNE POTS Platform UNE 2-Wire Digital Loops** UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting **Resale POTS** Resale 2-Wire Digital Services **UNE POTS Loop UNE POTS Platform UNE 2-Wire Digital Loops** UNE 2-Wire xDSL Loops UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting **Resale POTS Resale Specials** Resale 2-Wire Digital Services **UNE POTS Loop UNE POTS Platform UNE Specials UNE 2-Wire Digital Loops UNE 2-Wire xDSL Loops** UNE 2-Wire xDSL - Line Sharing UNE 2-Wire xDSL - Line Splitting

Resale POTS Business Resale POTS Residence Resale 2-Wire Digital Services

UNE POTS Loop

UNE Platform Business

UNE Platform Residence

UNE 2-Wire Digital Loops

UNE 2-Wire xDSL Loops

UNE 2-Wire xDSL - Line Sharing

UNE 2-Wire xDSL - Line Splitting

Resale POTS Business

Resale POTS Residence

Resale 2-Wire Digital Services

UNE POTS Loop

UNE Platform Business

UNE Platform Residence

UNE 2-Wire Digital Loops

UNE 2-Wire xDSL Loops

UNE 2-Wire xDSL - Line Sharing

UNE 2-Wire xDSL - Line Splitting

Resale POTS

Resale 2-Wire Digital Services

UNE POTS Loop

UNE POTS Platform

UNE 2-Wire Digital Loops

UNE 2-Wire xDSL Loops

UNE 2-Wire xDSL - Line Sharing

UNE 2-Wire xDSL - Line Splitting

Resale POTS

Resale Specials (Non DSO & DSO)

Resale Specials (DS1 & DS3)

Resale 2-Wire Digital Services (ISDN)

UNE POTS Loop

UNE POTS Platform

UNE Specials (Non DS0 & DS0)

UNE Specials (DS1 & DS3)

UNE 2-Wire Digital Loops

Interconnection Trunks (CLEC)

Resale POTS Business

Resale POTS Residence

Resale 2-Wire Digital Services

UNE POTS Loop

UNE Platform Business

UNE Platform Residence

UNE 2-Wire Digital Loops

UNE 2-Wire xDSL Loops

UNE 2-Wire xDSL - Line Sharing

UNE 2-Wire xDSL - Line Splitting

Resale POTS Business

Resale POTS Residence

Resale 2-Wire Digital Services

UNE POTS Loop

UNE Platform Business

UNE Platform Residence

UNE 2-Wire Digital Loops

UNE 2-Wire xDSL Loops

UNE 2-Wire xDSL - Line Sharing

UNE 2-Wire xDSL - Line Splitting

Resale POTS

Resale Specials (Non DSO & DSO)

Resale Specials (DS1 & DS3)

Resale 2-Wire Digital Services

UNE POTS Loop

UNE POTS Platform

UNE Specials (Non DS0 & DS0)

UNE Specials (DS1 & DS3)

UNE 2-Wire Digital Loops

UNE 2-Wire xDSL Loops

UNE 2-Wire xDSL - Line Sharing

UNE 2-Wire xDSL - Line Splitting

Interconnection Trunks (CLEC)

Interconnection Trunks (CLEC)

Resale POTS - Business

Resale POTS - Residence

Resale Specials (Non DSO & DSO)

Resale Specials (DS1 & DS3)

UNE Platform Business

UNE Platform Residence

UNE Specials (Non DS0 & DS0)

UNE Specials (DS1 & DS3)

Interconnection Trunks (CLEC)

Resale POTS - Business

Resale POTS - Residence

Resale 2-Wire Digital Services

UNE POTS Loop

UNE Platform Business

UNE Platform Residence

UNE 2-Wire Digital Loops

UNE 2-Wire xDSL Loops

UNE 2-Wire xDSL - Line Sharing

UNE 2-Wire xDSL - Line Splitting

Interconnection Trunks (CLEC)

Resale POTS Business

Resale POTS Residence

Resale Specials (Non DSO & DSO)

Resale Specials (DS1 & DS3)

Resale 2-Wire Digital Services

UNE POTS Loop

UNE Platform Business

UNE Platform Residence

UNE Specials (Non DS0 & DS0)

UNE Specials (DS1 & DS3)

UNE 2-Wire Digital Loops

UNE 2-Wire xDSL Loops

UNE 2-Wire xDSL - Line Sharing

UNE 2-Wire xDSL - Line Splitting

Interconnection Trunks (CLEC)

Resale POTS

Resale Specials

Resale 2-Wire Digital Services

UNE POTS Loop

UNE POTS Platform

UNE Specials

UNE 2-Wire Digital Loops

UNE 2-Wire xDSL Loops

UNE 2-Wire xDSL - Line Sharing

UNE 2-Wire xDSL - Line Splitting

Interconnection Trunks (CLEC)

CLEC Trunks

CLEC Trunks

CLEC Trunks

CLEC Trunks

Collocation - New Applications

Collocation - Augment Applications

Collocation - New Applications

Collocation - Augment Applications

Collocation - New Applications

Collocation Augment Applications not subject to the 45 business day interval

Collocation Augment Applications subject to the 45 business day interval

Collocation - New Applications

Collocation - Augment Applications - 45 days and 76 days combined

Collocation - New Applications

Collocation - Augment Applications - 45 days and 76 days combined

Collocation - New Applications

Collocation - Augment Applications - 45 days and 76 days combined

Collocation - New Applications

Collocation Augment Applications

Collocation - New Applications

Collocation Augment Applications

Resale & UNE combined

Operator Service Center

Operator Service Center

STANDARD

Parity with Retail plus not more than four (4) seconds Parity with Retail plus not more than four (4) seconds Parity with Retail plus not more than seven (7) seconds Parity with Retail plus not more than four (4) seconds Parity with Retail plus not more than four (4) seconds Parity with Retail plus not more than seven (7) seconds Parity with Retail plus not more than four (4) seconds Parity with Retail plus not more than four (4) seconds Parity with Retail plus not more than seven (7) seconds Parity with Retail plus not more than ten (10) seconds Parity with Retail plus not more than ten (10) seconds Parity with Retail plus not more than four (4) seconds Parity with Retail plus not more than four (4) seconds Parity with Retail plus not more than seven (7) seconds Parity with Retail plus not more than four (4) seconds Parity with Retail plus not more than four (4) seconds Parity with Retail plus not more than seven (7) seconds Parity with Retail plus not more than four (4) seconds Parity with Retail plus not more than four (4) seconds Parity with Retail plus not more than seven (7) seconds not greater than 0.33%

not greater than 0.33%

not greater than 0.33%

Parity with Retail plus not more than 10 seconds Parity with Retail plus not more than 10 seconds

>= 99.5%

>=99.5%

>=99.5%

>=99.5%

>=99.5%

No Standard

No Standard

No Standard

No Standard

No Standard

80% within 30 Seconds

80% within 30 Seconds

No Standard

No Standard

No Standard

No Standard

No delayed notices & documentation over 8 calendar days No delayed notices & documentation over 8 calendar days No delayed notices & documentation over 8 calendar days No delayed notices & documentation over 8 calendar days <= 5%

>=95%

48 hours

10 days

48 hours

95% within 48 Hours

95% within 72 Hours

95% within 2 Hours

95% within 2 Hours

95% within 2 Hours

95% within 48 Hours

95% within 48 Hours

95% within 48 Hours

95% within 48 Hours

95% within 24 Hours

95% within 72 Hours

95% within 24 Hours

95% within 48 Hours

95% within 24 Hours

95% within 72 Hours

95% within 72 Hours

95% within 72 Hours

95% within five business days

95% within 72 Hours

95% within 72 Hours

95% within 72 Hours

95% within five business days

95% within 72 Hours

95% within 72 Hours

95% within 72 Hours

95% within 72 Hours

95% within six business days

95% on time 10 Business Days

Negotiated Process

95% on time 10 Business Days

95% on time

Negotiated Process

95% within 2 Hours

95% within 2 Hours

95% within 2 Hours

95% within 48 Hours

95% within 24 Hours

```
95% within 72 Hours
95% within 24 Hours
95% within 48 Hours
95% within 24 Hours
95% within 72 Hours
95% within 72 Hours
95% within 72 Hours
95% within five (5) business days
95% within 72 Hours
95% within 72 Hours
95% within 72 Hours
95% within five (5) business days
95% within 72 Hours
95% within 72 Hours
95% within 72 Hours
95% within 72 Hours
95% within six business days
95% on time less than or equal to seven (7) business days
Negotiated Process
No Standard
No Standard
                                                                                                                         95%
0.25% of PONs that received neither a PCN nor a BCN within two business days from the SOP posting of the provisioning of the las
95% of PCNs sent within one (1) business day
                                                                                                                      95.50%
No Standard Developed
No Standard Developed
No Standard Developed
No Standard Developed
95% for % flow-through achieved
95% for % flow through achieved
95% for % flow through achieved
95% for % flow through achieved
95% Orders without Verizon Errors
not more than 5% of LSRCs resent due to Verizon error
not more than 5% of LSRCs resent due to Verizon error
not more than 5% of LSRCs resent due to Verizon error
95% orders without Verizon errors
                                                                                                                         95%
                                                                                                                         95%
                                                                                                                         95%
95% within two (2) hours
95% within two (2) hours
                                                                                                                         999
                                                                                                                         999
95% resolved within three (3) Business Days
99% resolved within ten (10) business days
95% in two (2) Calendar Days
```

98% within four business days

Parity with VZ Retail

No Standard

Parity with VADI/DSNO and Retail Line Sharing

Parity with VADI/DSNO and Retail Line Sharing

Parity with VZ Retail

Parity with VZ Retail

No Standard

Parity with VADI/DSNO and Retail Line Sharing

Parity with VADI/DSNO and Retail Line Sharing

Parity with VZ Retail

No Standard

No Standard

No Standard

Parity with VZ Retail

No Standard

No Standard

Parity with VZ Retail

Parity with VZ Retail

Parity with VADI/DSNO and Retail Line Sharing

95% within the lesser of three (3) business days

Parity with VADI/DSNO and Retail Line Sharing

95% within the lesser of three (3) business days

Parity with VZ Retail

Parity with VZ Retail

Parity with VZ Retail

Parity with VZ Retail Parity with VZ Retail Parity with VZ Retail Parity with VZ Retail No Standard No Standard Parity with VZ Retail Parity with VADI/DSNO and Retail Line Sharing Parity with VADI/DSNO and Retail Line Sharing Parity with VZ Retail Parity with VZ Retail None: Analysis Only No Standard Parity with VZ Retail Parity with VADI/DSNO and Retail Line Sharing Parity with VADI/DSNO and Retail Line Sharing

95% 95% 98% 98%

Parity with VZ Retail Parity with VADI/DSNO and Retail Line Sharing Parity with VADI/DSNO and Retail Line Sharing 95% on time No Standard No Standard No Standard No Standard No Standard 95% on time 95% on time Parity with VZ Retail Parity with VADI/DSNO and Retail Line Sharing Parity with VADI/DSNO and Retail Line Sharing Parity with VADI/DSNO and Retail Line Sharing Parity with VZ Retail Parity with VADI/DSNO and Retail Line Sharing Parity with VADI/DSNO and Retail Line Sharing Parity with VADI/DSNO and Retail Line Sharing Parity with VZ Retail Parity with VZ Retail No Standard No Standard No Standard No Standard Parity with VZ Retail for Found Troubles Parity with VADI/DSNO and Retail Line Sharing

No Standard

No Standard

No Standard

No Standard

110 Standard

No Standard

Parity with Verizon Retail

Parity with VADI/DSNO and Retail Line Sharing

Parity with VADI/DSNO and Retail Line Sharing

Parity with Verizon Retail

Parity with VADI/DSNO and Retail Line Sharing

Parity with VADI/DSNO and Retail Line Sharing

Parity with Verizon Retail

Parity with Verizon Retail

Parity with Verizon Retail

95% Completed Within Window

95% Completed Within Window

95% Completed Within Window

95% within six business days

Parity with Verizon Retail

Parity with Retail plus not more than four (4) seconds

Parity with Retail plus not more than four (4) seconds

Parity with Retail plus not more than four (4) seconds

Parity with Retail plus not more than four (4) seconds

Parity with Retail plus not more than four (4) seconds

Parity with Retail plus not more than four (4) seconds

Parity with VZ Retail Parity with VADI/DSNO and Retail Line Sharing Parity with VADI/DSNO and Retail Line Sharing Parity with VZ Retail Parity with VADI/DSNO and Retail Line Sharing Parity with VADI/DSNO and Retail Line Sharing No Standard Parity with VZ Retail Parity with VADI/DSNO and Retail Line Sharing Parity with VADI/DSNO and Retail Line Sharing Parity with VZ Retail Parity with VZ Retail Parity with VZ Retail Parity with VZ Retail Parity with VZ Retail

98% on-time 98% on-time 95% within 2 minutes Parity with Verizon Retail Parity with VADI/DSNO and Retail Line Sharing Parity with VADI/DSNO and Retail Line Sharing Parity with Verizon Retail Parity with VADI/DSNO and Retail Line Sharing Parity with VADI/DSNO and Retail Line Sharing No Standard Parity with VZ Retail

Parity with VZ Retail

Parity with VZ Retail Parity with VZ Retail Parity with VZ Retail Parity with VADI/DSNO and Retail Line Sharing Parity with VADI/DSNO and Retail Line Sharing Parity with VZ Retail Parity with VADI/DSNO and Retail Line Sharing Parity with VADI/DSNO and Retail Line Sharing Parity with VZ Retail Parity with VADI/DSNO and Retail Line Sharing Parity with VADI/DSNO and Retail Line Sharing Parity with VZ Retail Parity with VZ Retail

Parity with VADI/DSNO and Retail Line Sharing

Parity with VADI/DSNO and Retail Line Sharing

Parity with VZ Retail

Parity with VADI/DSNO and Retail Line Sharing

Parity with VADI/DSNO and Retail Line Sharing

Parity with VZ Retail

See Guidelines

See Guidelines

See Guidelines

See Guidelines

95% on time

95% on time

95% on time

95% on time

No Standard No Standard

No Standard

No Standard

No Standard

95% on time 95% on time

95% on time

95% on time

No Standard

No Standard

No Standard

No Standard

95% in four (4) Business Days

98% in 10 Business Days

95% within two (2) business days after receipt

95% within 28 Calendar Days after acknowledgement

No Standard

97.5% within 45 calendar days

Parity with Verizon Retail

Parity with Verizon Retail

,					
		CLEC_DEN VZ_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV Z_SCORE
	3.58478	343	1229.58	3.4006	
0.18418	0.84651	79	66.875	0.66233	
0.18418	1.04105	3796	3951.844	0.85687	
0.56883	NA				
0.56883	2.30108	34	78.237	1.73225	
0.56883	1.584	1	1.584	1.01517	
2.77253	4.81362	897	4317.82	2.04109	
2.77253	2.09	891	1862.198	-0.68253	
2.77253	2.21936	2536	5628.312	-0.55317	
0.42589	NA				
0.42589	3.40166	3	10.205	2.97577	
3.49062	5.76862	8	46.149	2.278	
3.49062	2.54942	221	563.422	-0.9412	
3.49062	2.77581	74	205.41	-0.71481	
11.92879	5.51333	9	49.62	-6.41546	
11.92879				31.120	
11.92879	3.25846	587	1912.718	-8.67033	
0.99291	3.91388	5072	19851.22	2.92097	
0.99291	1.19665	10694	12797.03	0.20374	
0.99291	3.99379	5247	20955.46	3.00088	
0.33231	0.257	4668	12	3.00088	
	0	2906	0		
	0.056	10567	6		
0.18418	3.51888			2 2247	
0.18418	1.11613	2310	8128.62	3.3347	
0.10416		1027	1146.272	0.93195	
	100	0			
	100	0			
	100	0			
	100	0			
	100	0			
	99.202	2.2			
	99.818	2.2			
	99.82	1.3			
	100	0			
	99.793	1			
	98.708	3330	3287		
	80.909	33923	27447		
	100	1	1		
	NA				
	100	3	3		
	100	2	2		
	NA				

R3	R3	20
R3	R3	R3
R3		
R3		
R3		
100	11	11
NA	4-4	4 PF 4
100	151	151
100	880	880
99.854	13046	13027
NA		
NA		
NA		
100	4	4
100	53	53
100	11	11
100	79	79
NA		
100	553	553
NA		
NA		
100	1	1
NA		
100	15	15
NA		
100	13	13
NA		
100	81	81
100	2	2
NA		
100	35	35
NA		
NA	_	
100	2	2
71.428	28	20
100	23	23
NA		
NA		
100	73	73
99.421	173	172
99.956	2320	2319
NA		_
100	30	30

, ,	_	
100	4	4
100 100	40	40
100	1 129	1
100	2	129 2
NA 100	2	2
NA _.		
NA		
100	5	5
NA	•	J
100	4	4
NA		
100	17	17
100	3	3
NA		
100	8	8
NA		
NA		
NA		
NA	•	
100	1	1
100	30	30
32.558	344	112
15.475 NA	17680	2736
: service or 0.009	10143	1
99.497	10143	1 10092
99.073	10143	10092
64.529	234	151
83.098	1633	1357
96.852	12136	11754
90.081	978	881
97.419	155	151
98.333	1380	1357
98.368	11949	11754
98.216	897	881
93.907	476	447
0	101	0
0	102	0
0	744	0
97.744	532	520
99.401	334	332
100	1159	1159
99.961 100	15459 42	15453
100	13312	42
100	13312 42	13312 42
100	13312	13312
100	28	28
100	28	28
82.902	503	417
		,

	NA 1 F	1020	44	798	66	2.65106 -1.4633
0.78235	1.5	11636	44	103698	00	30.17144
8.91182 N	NA NA	11030		103036		33.272
	0.46613	12663	251	104496	117	29.01687 5
	0.40013 NA	12003	231	104450	,	
IVA I	6		1		6	
2.20025	2	794	6	1747	12	1.3111 0.7895
2.20025	2	794	2	1747	4	1.3111 SS
2.20023	7	2	1	8	7	1.41421 SS
4	4.25	2	12	8	51	1.41421 SS
•	5.75531	-	94		541	
2.90298 1		134		389		0.3214
2.90298 1		134		389		0.3214
3.77647	3.5909	85	22	321	79	4.52078 0.14
2.57276	3	213	1	548	3	3.33797 SS
2.9161	2.42857	298	28	869	68	3.74566 0.6541
2.9161	3.36	298	25	869	84	3.74566 -0.6139
6	2	7	1	42	2	8.34665 SS
6	6	7	1	42	6	8.34665 SS
6 1	NA	7		42		8.34665
10.42857	NA	7		73		17.10611
10.42857	NA	7		73		17.10611
10.42857	NA	7		73		17.10611
11.28	9	25	1	282	9	1.96892 SS
11.28	NA	25		282		1.96892
16.58823	7	17	1	282	7	10.39265 SS
	8.42857	17	21	282	177	10.39265 5
	NA	2		16		4.24264
	NA	2		16		4.24264
	NA		_		45	
	9		5 8		109	
N/A	13.625 17		1		109	
NA 14 01666	18.44444	12	18	179	332	4.79504 -2.1515
2.48091		5267	67	13067	267	5.99025 -1.765
14.83653	5.36307	208	3	3086	15	18.46872 SS
	25.37432	5267	1293	13067	32809	5.99025 -5
	5.93181	208	44	3086	261	18.46872 5
	NA					
	NA					
74.338		6083	22	4522	22	5
74.338		6083	214	4522	192	5
99.489	100	588	4	585	4	SS
	100		4		4	
99.489	100	588	2	585	2	SS
	100		2		2	
81.278	93.333	219	15	178	14	1.6807
81.278	90.909	219	22	178	20	1.4964
81.278		219	19	178	18	2.029
	NΔ					

NA

90.41	93.333	219	15	198	14	C).7837
90.41	100	219	22	198	22		5
90.41	94.736	219	19	198	18	1	.0513
100	100	1	9	1	9	SS	
100	100	-	75	_	75		
N	IA		, 3		, 0		
	IA						
	IA						
	IA						
	IA						
18.181		22	1	4	0	SS	
7.692	0	13	1	1	0	SS	
0 N	IA	2		0			
NA N	IA						
18.181 N	IA	22		4			
7.692	4.651	13	43	1	2	<u>:</u>	1.1202
0 N	IA	2		0			
NA N	IA						
7.692	0	13	11	1	0		5
0	0	2	6	0	0	SS	
5.4	4	90	1	486	4	13.26378 SS	
10 N	1A	5		50		7.77817	
NA N	1A						
5.4	2	90	2	486	4	13.26378 SS	
10	2.5	5	2	50	5	7.77817 SS	
NA N	1A						
12.25 N	۱A	4		49		6.84957	
2.09375 N	۱A	32		67		1.35264	
2.09375 N	۱A	32		67		1.35264	
1 N	۱A	1		1		0	
	۱A						
V	۱A						
	5.607		107		6		
	50		2		1		
	0		1		0		
	1.96		714		14		
	12.244		49		6		
	0		9		0		
	3.157		95		3		
	0		6		0		
	0		2		0		
	0		11		0		
	66.666		6		4		
E 005	25.144	4.004	867	0.0	218		1.112
5.305	2.702	1621	37	86 0	1	SS	1.114
0	0 724	2 1621	1	86	0 1		3.2036
5.305	0.724	1621 1621	138 68	86 86	1		1.9525
5.305 0	1.47 0	1621	9	0	0	SS	1.7949
		531	Э	23	U	33	
4.331 N				23 23			
4.331	NA.	531		23			

5		0	4	70	16234	0	0.024
			0		8		0
	SS	0	4	2	16234	0	0.024
5		0	4	505	16234	0	0.024
			0		8		0
5		0	5	6	1091		0.458
	SS	0	5	2			0.458
		14		14		100	
		0		2		0	
		0		1		0	
		0		60		0	
		0		9		0	
		0		95		0	
		81		81		100	
		867		867		100	
5		0	15	37	1621	0	0.925
	SS	0	1	2		0	3.571
	SS	0	0				0
0.6159		1	15	138			0.925
5		0	15	68		0	0.925
5		0	1	54			3.571
	SS	0	0				0
5		0	4	94			0.747
			4		535		0.747
			4		535		0.747
5		0	0	867		0	0
5		0	2	37		0	0.123
	SS	0	0	2			0
	SS	0	0	1	2	0	0
5		0	2	138	1621	0	0.123
5		0	2	68		0	0.123
5		0	0	54	28	0	0
	SS	0	0	9	2	0	0
5		0	0	94	535	0	0
			0		535	NA	0
			0		535	NA	
5		0	0	867	1674	0	0
5		0	0	867	1674	0	0
		0		149		0	
		0		59		0	
		0		11		0	
		0		87		0	
1.189		8	534	234	11007	3.418	4.851
5		0	2	50	41	0	4.878
	SS	0	0	2	25	0	0
0.6169		16	144	277		5.776	6.569
5		13	534	998	11007	1.302	4.851
5		0	2	60		0	4.878
-0.1027		1	144	9	2192	11.111	6.569
0.3052		7	144	113		6.194	6.569
5		0	42	18	1530	0	2.745

2.745	0	1530	2	42	0		SS	
0	0	1674	867	0	0			5
	1.931		466	_	9			J
	NA							
	NA							
	2.564		234		6			
	0		50		0			
	0		2		0			
	2.544		786		20			
	2.605		998		26			
	8.333		60		5			
	22.222		9		2			
	9.734		113		11			
	0		18		0			
	0		2		0			
	0		867		0			
0.156	0	17855	107	28	0			5
0	0	37	2	0	0		SS	
0	0	10	1	0	0		SS	
0.156	0	17855	714	28	0			5
0	0	37	43	0	0			5
0	0	10	9	0	0		SS	
0	1.052	22	95	0	1			0.8852
0.123	0	1626	6	2	0			5
0.123	0	1626	2	2	0		SS	
0	0	13	11	0	0			5
0	0	2	6	0	0		SS	
54.166	0	24	24	13	0			5
0.134	0	17855	107	24	0			5
0	0	37	2	0	0		SS	
0	0	10	1	0	0		SS	
0.134	0	17855	714	24	0			5
0	0	37	43	0	0			5
0	0	10	9	0	0		SS	
0	1.052	22	95	0	1			0.8852
0.123	0	1626	6	2	0			5
0.123	0	1626	2	2	0		SS	
0	0	13	11	0	0			5
0	0	2	6	0	0		SS	
12.5	0	24	24	3	0			5
	99.528		212		211			
	NA							
	NA							
	NA							
13.88978	7.54444	137	9	114174	4074		12.47188	1.6321
7.87581	3.12646		916		2863.84	-4.74935		
6.67122	2.19675		324		711.749	-4.47447		
7.36009	1.35246		49		66.271	-6.00763		
7.81321	2.138	•	1		2.138	-5.67521		
7.61924	3.89794		402		1566.973	-3.7213		
66.93298	52.52235		2453		128837.335	-14.41063		

4						
	98.916		1200		1187	
	97.942		3597		3523	
	100		1237		1237	
	100		3596		3596	
	100		214		214	
N	IA					
	100		241		241	
	100		1686		1686	
N	IA					
	100		29		29	
	100		1488		1488	
	91.443		748		684	
0.331	0.878	31649	569	105	5	-1.6872
0.331	0.973	31649	4519	105	44	-5
0	0	61658	50792	0	0	5
0.828	0.465	439555	9027	3643	42	4.1685
0.446	0	1792	179	8	0	5
0.828	0.572	439555	38602	3643	221	5
0.828	0.596	439555	27512	3643	164	4.3884
0.827	0.336	441347	892	3651	3	2.0159
0.827	0.418	441347	4782	3651	20	3.508
0.179	0.267	80779	1120	145	3	-0.4403
0.179	0	80779	46	145	0	5
0.032	0.022	439555	9027	145	2	0.8331
0.111	0	1792	179	2	0	5
0.014	0.025	439555	38602	62	10	-1.5277
0.032	0.018	439555	27512	145	5	1.5939
0.014	0.224	441347	892	63	2	-2.4195
0.014	0.041	441347	4782	63	2	-1.0191
0.004	0	80779	1120	4	0	5
0.004	0	80779	46	4	0	5
	29.032		62		18	_
N	Α					
	25.723		311		80	
	16.748		203		34	
	16.666		6		1	
	27.5		40		11	
	0		3		0	
N	Α					
	0.531		9027		48	
	0.878		569		5	
	0		179		0	
	0.396		38602		153	
	0.33		27512		91	
	1.15		4519		52	
	1.121		892		10	
	0.961		4782		46	
	0.357		1120		4	
	0		46		0	
19.561	27.777	547	36	107	10	-0.981
8.473	0	3092	6	262	0	5

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37.5 1		8		3		
10.129	2.714	3643	221	369	6	4.3174
19.561	17.105	547	76	107	13	0.6498
8.473	6.818	3092	88	262	6	0.7224
10.188	0	3651	3	372	0	SS
10.188	7.407	3651	27	372	2	0.7617
3.225	0	186	3	6	0	SS
3.225 N		186		6		
22.448	0	49	2	11	0	SS
6.25 1		96		6		
50 1		2		1		
11.29	20	62	5	7	1	SS
22.448	0	49	2	11	0	SS
6.25	0	96	3	6	0	SS
11.111	0	63	2	7	0	SS
11.111	0	63	2	7	0	SS
20 1	NA	5		1		
20 1	NΑ	5		1		
	10.416		48		5	
יו	NA					
	1.96		153		3	
	4.395		91		4	
	0		10		0	
	2.173		46		1	
	0		4		0	
1	NA					
19.54793	15.49962	3788	44	4442855	40919	32.99637 0.9982
4.03706	8.79	58	5	14049	2637	3.65447 SS
4.73758 N		47		13360		3.40437
17.12 N		10		10272		13.59804
19.52444		3705	231	4340284	168867	27.9029 5
19.54793		3788	169	4442855	139488	32.99637 3.3999
4.03706 N		58		14049		3.65447
	4.71742	47	44	13360	12454	3.40437 0.0275
19.51711		3714	5	4349194	876	27.87733 SS
	VA	· · - ·	_		0,0	2,101,700 30
16.06675		547	36	527311	31815	29.77234 0.0971
20.34633		3092	6	3774652	8175	27.71106 -0.6031
18.2875 N		8		8778	01,3	14.13967
19.71689		3643	221	4309718	155523	28.06796 5
	11.39649	547	76	527311	51968	29.77234 1.5849
20.34633		3092	88	3774652	86671	27.71106 1.5647
	3.47222	3651	3	4318496	625	28.0441 SS
19.71375		3651	27	4318496	20908	28.0441 1.7273
10.13664	10.9	186	3	113125	1962	19.20381 SS
10.13664 N		186	3	113125	1902	19.20381 35 19.20381
	7.74166	186 49	2		020	
			2	86010 47127	929	159.42239 SS
8.18177 N		96 2		47127		13.32254
12.45 N			r -	1494	7530	14.49568
8.21666	25.13	62	5	30566	7539	10.37185 SS
29.2551	6.05	49	2	86010	726	159.42239 SS

4 4						
8.18177		96	3	47127	123	13.32254 SS
8.12116		63	2	30698	251	10.31575 SS
	9.94166	63	2	30698	1193	10.31575 SS
58.47		5		17541		118.71861
58.47		5		17541		118.71861
78.616	88.636	3788	44	2978	39	1.91
100	80	58	5	58	4	SS
100		47		47		
80 1		10		8		_
	93.939	3705	231	2903	217	5
	89.94	3788	169	2978	152	3.9312
100		58		58		_
100	100	47	44	47	44	5
	100	3714	5	2910	5	SS
	89.655	3714	29	2910	26	1.823
	100	191	3	175	3	SS
91.623		191		175		
	NA					
NA I						
	66.666	385	27	233	18	-0.417
	75	2278	4	1819	3	SS
33.333	60	57	5	19	3	SS
62.222		45		28		
	57.894	385	57	233	33	0.5277
79.85	84.057	2278	69	1819	58	-0.6927
	NA	57		19		
62.222		45	42	28	24	0.7014
NA I						
38.961		385	27	150	14	-1.1174
62.423	75	2278	4	1422	3	SS
71.428		7		5		
59.375		2624	185	1558	81	4.2005
	40.35	385	57	150	23	-0.0631
62.423	66.666	2278	69	1422	46	-0.5843
59.407	0	2631	1	1563	0	SS
59.407	50	2631	24	1563	12	1.1401
11.052	33.333	190	3	21	1	SS
11.052		190		21		
NA					_	
13.766		385	27	53	2	1.2824
21.685		2278	4	494	2	SS
0	20	57	5	0	1	SS
	NA	45		0		
28.571		7		2		_
20.617		2624	185	541	11	5
	7.017	385	57	53	4	1.7218
21.685		2278	69	494	9	1.9602
0		57 4 -	<u></u>	0	_	_
0	0	45	42	0	0	5
20.638	0	2631	1	543	0	SS
20.638	12.5	2631	24	543	3	1.2737

8						
8.421	0	190	3	16	0	SS
8.421	NA	190		16		
NA	NA					
12.117	6.818	3788	44	459	3	1.3672
19.047	40	105	5	20	2	SS
30	NA	10		3		
12.117	9.956	3788	231	459	23	1.091
12.117	10.65	3788	169	459	18	0.6787
19.047	13.636	105	44	20	6	1.0321
12.164	0	3798	5	462	0	SS
12.164	6.896	3798	29	462	2	1.1907
16.753	0	191	3	32	0	SS
16.753	NA	191		32		
NA	NA					
0	0	32	19	0	0	5
0	0	32	19	0	0	5
	0					
	0					
	NA					
	100		1		1	
	NA					
	NA					
	NA					
	72.33333					
	42					
	NA					
	NA					
	NA					
	100		4		4	
	NA					
	NA					
	NA					
	NA					
	NA					
	NA					
	99.997		543634		543618	
	97.297		481		468	
	100		26		26	
	95		20		19	
	53.571		28		15	
	94.118		17		16	
	99.88		3021221		3017604.54	
1.46844	1.22596	90136	9705	132360	11898	
3.72805	1.86163	371731	29459	1385832	54842	
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